

Welcome to Lowcountry Family Dentistry. We are delighted you have chosen us for your dental health care. We have a enthusiastic team that is very knowledgeable about the high quality care that we provide. Through a combination of continuing education and latest treatment, we are able to offer you and your family the high level of care you are looking for, in a pleasant and relaxed environment. Our experienced and friendly staff, warm office, and caring attitude will put you at ease when you come for your appointment.

Dr. Ashley G. Covington, DMD & Dr. Perry W. DuRant, DMD offer more than 50 years of combined experience treating families in the Lowcountry. Both frequently attend continuing dental education classes to keep abreast of the latest trends and technology in dentistry.

As a new patient, we would like to share our approach to service. We realize you may have questions regarding our specific dental practice, office policies, insurance, and fee structure, so feel free to call our office and speak to Kristi if you have any questions.

Preventive dentistry and maintenance of a healthy dentition is our goal for every patient. This involves daily dental hygiene, proper nutrition, periodic cleanings and check-ups. It may not be where we start with every new patient, but that is what we want to attain and maintain, especially with all the evidence linking dental health to overall health!

Our office is a family centered comprehensive general dental practice. We treat patients from one year of age up to 104 years of age. Services that we offer include fillings, cerec crowns, full or partial dentures, implants, implant crowns or bridges, orthodontics, pediatric dentistry, preventative care, periodontic care, extractions, TMD therapy, and more. Our goal is for you to keep your natural teeth for as long as possible. If it is not possible for you to keep your natural teeth in a healthy state, we will work to restore your mouth to optimum health.

We are very excited to meet you at your first appointment.

Sincerely,

Ashley G. Covington, DMD & Perry W. DuRant, DMD

Patient Medical and Dental History Form

Please take a few minutes to carefully read over and answer the following questions to help us treat you safely.

If you have any questions, we will be glad to assist you.

Patient Name:	Birthdate:				Today's Date:		_	
			Dental His	tory	1			
Reason for today's visit:				<u> </u>				
Former Dentist:			City:		State:			
Former Dentist: Date of last dental visit:			City:					
Please place a mark on "yes"	or "no"	to indicat	e if you have had any of the fo	llowing:				
Bad breath	□Yes	□No	Clicking or popping of jaw	□Yes	□No	Mouth Breathing	□Yes	□No
Bleeding gums	□Yes	□No	Blisters on mouth	□Yes	□No	Burning sensation on tongue	e □Yes	□No
Chew on one side of mouth	□Yes	□No	History of tobacco use	□Yes	□No	Clicking or popping of jaw		□No
Jaw pain or tiredness	□Yes	□No	Dry mouth	□Yes	□No	Fingernail biting	□Yes	□No
Food stuck between the teeth		□No	Foreign objects	⊓Yes	□No	Grinding teeth	□Yes	□No
Gums swollen or tender	□Yes	□No	Lip or cheek biting	□Yes	□No	Loose or broken fillings	□Yes	□No
Is there anything that you wo	ould like	to change	about your teeth?					
			Medical His	story]			
Physician's Name:				Date o	of last visit:			
Please place a mark on "yes"	or "no"	to indicat	e if you have had any of the fo	llowing:				
AIDS/HIV	□Yes	□No	Epilepsy	□Yes	□No	Respiratory Disease	□Yes	□No
Anemia	$\Box Yes$	□No	Fainting or Dizziness	\Box Yes	□No	Rheumatic Fever	$\Box Yes$	□No
Arthritis, Rheumatism	$\Box Yes$	□No	Glaucoma	\Box Yes	□No	Scarlet Fever	$\Box Yes$	□No
Artificial Heart Valves	$\Box Yes$	□No	Headaches	\Box Yes	□No	Shortness of Breath	$\Box Yes$	□No
Artificial Joints	$\Box Yes$	□No	Heart Murmur	\Box Yes	□No	Sinus Trouble	$\Box Yes$	□No
Asthma	$\Box Yes$	□No	Heart Problems	$\Box Yes$	□No	Skin Rash	$\Box Yes$	□No
Bacterial Endocartitis	\Box Yes	□No	what type?			Special Diet	\Box Yes	□No
Bleeding Abnormally			Hepatitis, type	□Yes	□No	Stroke	□Yes	□No
with extractions or surgery	□Yes	□No	Herpes	□Yes	□No	Swollen Feet or Ankles	□Yes	□No
Blood Disease	□Yes	□No	High Blood Pressure	\Box Yes	□No	Swollen Neck Glands	□Yes	□No
Cancer	$\Box Yes$	□No	Jaundice	\Box Yes	□No	Thyroid Problems	$\Box Yes$	□No
Chemical Dependancy	\Box Yes	□No	Kidney Disease	□Yes	□No	Tonsillitis	□Yes	□No
Chemotherapy	□Yes	□No	Liver Disease	□Yes	□No	Tuberculosis	□Yes	□No
Circulatory Problems	□Yes	□No	Low Blood Pressure	□Yes	□No	Tumor or growth on head		
Congenital Heart Lesions	□Yes	□No	Mitral Valve Prolapse	□Yes	□No	or neck	□Yes	□No
Cortisone Treatments	□Yes	□No	Nervous System Problems	□Yes	□No	Ulcer	□Yes	□No
Cough, persistent or bloody		□No	Pacemaker	□Yes	□No	Venereal Disease	□Yes	□No
Diabetes	□Yes	□No	Psychiatric Care	□Yes	□No	Weight Loss, unexplained	□Yes	□No
Emphysema	□Yes	□No	Radiation Treatment	□Yes	□No			
Do you have an allergy to	□ No K	nown Alle I Anesthet	ergies Aspirin Barbituates (slic Penicillin Sulfa Oth	eeping p er:_	oills) □ Cod	eine 🗆 Iodine 🗆 Latex		
Do you wear contact lenses? Women:	□Yes	□No						
Are you pregnant? Taking Birth Control Pills?	□Yes □Yes	□No □No	Due date:			Are you nursing?	□Yes	□No
Please list any medications y	ou are cu	urrently ta	king and what you are taking i	for:				
Dharmaou:			Dhone:					



Patient Information							
Date:							
Patient Name: First MI Last	Who is responsible for this account? Relationship to patient: Insurance Company: Group/Plan #: Member ID #: Subscriber's Name: Birthdate: Birthdate: SS#: Relationship to Patient: Is patient covered by secondary insurance? □Yes □No Secondary Insurance Company: Group #: Member #: Assignment and Release: I certify that I, and/or my dependent(s), have insurance coverage with and assign directly to Dr. Ashley Covington all insurance benefits, if any, otherwise payable to me for services rendered. I understand that I am financially responsible for all charges whether or not paid by insurance. I authorize the use of my signature on all insurance submissions. The above named dentist may use my health care information and may disclose such information to the above-named insurance companies and their agents for the purpose of obtaining payment for services and determining insurance benefits or the benefits payable for related services. Signature of Patient or Guardian: Pleast print name: Date: Relationship to Patient:						
Home: () Work: () Ext Cell: () Spouse's Work: () How would you prefer we contact you?	Numbers IN CASE OF EMERGENCY, PLEASE CONTACT: Name: Relationship: Home: Work: Cell:						



Terms of Payment

The following is a guide to the terms of payment we accept. We are committed to working with you to match a payment plan to your needs. Therefore, we offer different options to our patients which allows for payment to be convenient and flexible. We are available to answer any questions you may have.

Dental Insurance

Our office employs a dental insurance specialist for our patient's convenience, and we will gladly assist you with your dental insurance plan. To help us assist you in obtaining your maximum dental benefits, please come prepared with the following information: A current dental insurance card, the subscribers social security number, date of birth, and a copy of your driver's license (if applicable). Once your plan coverage has been verified, we will accept the assignment of benefits from your dental insurance provider. Most plans cover only a portion of the dental fee. As a courtesy to our patients, we will file your primary dental insurance for you, but we ask that you pay your deductible and the portion we estimate your plan will not cover at the time of service. If your insurance has not paid within 60 days of treatment, you will be billed for the unpaid balance, and payment in full will be expected at this time. We recommend you become directly involved in communication with your dental insurance company in order to expedite the payment.

Payment Options

- We accept Visa, MasterCard, Discover, American Express, money order, cash or personal check. A fee of \$35.00 will be assigned for all returned checks.
- A convenient interest free payment plan is available through our in-office financial partner Care Credit for those who qualify. (Please call us for further information)
- A pre-authorized payment plan on your credit card is an option for those who qualify.

Appointments

In order to allow the best possible care for our patients, we reserve a specific time just for you. We make every effort to see you as scheduled. We appreciate your promptness and your consideration in not changing your scheduled time. However, if you need to change your appointment, 24 hours' notice is expected. This gives us the opportunity to schedule another patient for treatment in your place. A fee of \$40.00 per appointment hour will incur without 24 hours' notice.

Patient Records

If for any reason it becomes necessary for you to obtain a copy of your patient records, please note that we may charge \$20.00 record duplication fee. Please allow 7 to 10 days after completion of a records release authorization to receive your records.

Patient Agreement

- I understand that my insurance policy is an agreement between myself and the insurance company; therefore I am ultimately responsible for all the fees incurred for my dental treatment regardless of payment or denial of my insurance claims by my insurance company.
- I authorize insurance payment directly to Lowcountry Family Dentistry.
- I authorize the release of necessary information to my insurance company to determine liability for payment and to obtain reimbursement for any claims.
- If this account is assigned to an attorney or collections agency, I agree to be responsible for any attorney fees, collection fees, and court cost incurred.
- Electronic Sigature (Typed Below): I understand that checking this box constitutes a legal signature confirming that I acknowledge and agree to the above Terms of Acceptance.

Signature of Responsible Party	Date	



NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GAIN ACCESS TO THIS INFORMATION.

PLEASE REVIEW CAREFULLY. THE PRIVACY OF YOUR HEALTH INFORMATION IS IMPORTANT TO US.

OUR LEGAL DUTY

We are required by applicable federal and state law to maintain the privacy of your health information. We are also required to give you this Notice about our privacy practices, our legal duties, and your rights concerning your health information. We must follow the privacy practices that are described in this Notice while it is in effect. This Notice takes effect 1/1/2003, and will remain in effect until we replace it.

We reserve the right to change our privacy practices and the terms of this Notice at any time, provided such changes are permitted by applicable law. We reserve the right to make the changes in our privacy practices and the new terms of our Notice effective for all health information that we maintain, including health information we created or received before we made changes. Prior to making a significant change in our privacy practices, we will amend this Notice and make the new Notice available upon request.

You may request a copy of our Notice at any time. For more information about our privacy practices or for additional copies of this Notice, please contact us using the information listed at the end of this Notice.

USES AND DISCLOSURES OF HEALTH INFORMATION

We use and disclose health information about you for treatment, payment, and healthcare operations. For example:

Treatment: We may use or disclose your health information to obtain treatment information for services we provide to you.

Payment: We may use and disclose your health information to obtain payment for services we provide to you.

Healthcare Operations: We may use and disclose your health information in connection with our healthcare operations. Healthcare operations include quality assessment and improvement activities, reviewing the competence or qualifications of healthcare professionals, evaluating practitioner and provider performance, conducting training programs, accreditation, certification, licensing or credentialing activities.

Your Authorization: Other than our use of your health information for treatment and payment of healthcare operations, we will not share - without written authorization - your health information or disclose it to anyone for any purpose. If you provide an authorization to us, you may revoke it, in writing, at any time. Your revocations will not affect any use or disclosures permitted by your authorization while it was in effect. Unless you give us a written authorization, we cannot use or disclose your health information for any reason except those described in this Notice.

To Your Family and Friends: We must disclose your health information to you, as described in the Patient Rights section of this Notice. We may disclose your health information to a family member, friend or other person to the extent necessary to help with your healthcare or with payment for your healthcare, but only if you agree that we may do so.

Persons Involved in Care: We may use or disclose health information to notify, or assist in the notification of (including identifying or locating) a family member, your personal representative or another person responsible for your care, of your location, your general condition, or death. If you are present, then prior to use or disclosure of your health information, we will provide you with an opportunity to object to such uses or disclosures. In the event of your incapacity or emergency circumstances, we will disclose health information based on a determination using our professional judgment disclosing only health information that is directly relevant to the person's involvement in your healthcare. We will also use our professional judgment and our experience with common practice to make reasonable inferences in your best interest in allowing a person to pick up filled prescriptions, medical supplies, x-rays, or other similar forms of health information.

Marketing Health-Related Services: We will not use your health information for marketing communications without your written authorization.

Required by Law: We may use or disclose your health information when we are required to do so by law.

Abuse or Neglect: We may disclose your health information to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect, domestic violence, or the possible victim of other crimes. We may disclose your health information to the extent necessary to avert a serious threat to your health or safety or the health or safety of others.

National Security: We may disclose to military authorities the health information of Armed Forces personnel under certain circumstances. We may disclose to authorized federal officials health information required for lawful intelligence, counterintelligence, and other national security activities. We may disclose to correctional institutions or law enforcement officials having lawful custody of protected health information of an inmate or patient under certain circumstances.

Appointment Reminders: We may use or disclose your health information to provide you with appointment reminders (such as voicemail messages, postcards, or letters).

PATIENT RIGHTS

Access: You have the right to look at or obtain copies of your health information with limited exceptions. You may request that we provide copies in a format other than photocopies. We will use the format you request unless we cannot practically do so. You must make a request in writing to obtain access to your health information. You may obtain a form to request access by using the contact information listed at the end of this Notice. We will charge you a reasonable cost-based fee for expenses such as copies and staff time. You may also request access by sending a letter to the address at the end of this Notice. Contact us using the information listed at the end of this Notice for a full explanation of our fee structure.

Disclosure Accounting: You have the right to receive a list of instances in which we or our business associates have disclosed your health information for purposes other than treatment, payment, healthcare operations and certain other activities, for the last 6 years. If you request this accounting more than once in any 12-month period, we may charge you a reasonable, cost-based fee for responding to these additional requests.

Restriction: You have the right to request that we place additional restrictions on our use or We are not required to agree to these additional restrictions, but if we do, we will abide by our agreement (except in an emergency).

Alternative Communication: You have the right to request that we communicate with you about your health information by alternative means or to alternative locations. You must make your

request in writing. Your request must specify the alternative means or locations, and provide a satisfactory explanation of how payment will be handled under the alternative means or location you request.

Amendment: You have the right to request that we amend your health information. Your request must be in writing and must explain why the information should be amended. We may deny your request under certain circumstances.

Electronic Notice: If you receive this Notice on our Web Site or by electronic mail (e-mail), you are entitled to receive this Notice in written form.

QUESTIONS AND COMPLAINTS

If you want more information about our privacy practices or have questions or concerns, please contact us.

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If you are concerned that we may have violated your privacy rights, disagree with a decision we made about access to your health information or in response to a request you made to amend or restrict the use of disclosure of your health information or to have us communicate with you by alternative means or at alternative locations, you may communicate with us using the contact information listed at the end of this Notice. You also may submit a written complaint to the U.S. Department of Health and Human Services. We will provide you with the address to file your complaint with the U.S. Department of Health and Human Services upon request. We support your right to the privacy of your health information. We will not retaliate in any way if you chose to file a complaint with us or with U.S. Department of Health and Human Services.

Contact Officer: Todd Covington

Mail: 154 Sea Island Pkwy. Beaufort, SC 29907

Telephone: 843.986.0177

Email: lowcountryfamilydentistry@gmail.com



Acknowledgement of Receipt of Notice of Privacy Practices